

PRESS RELEASE

PSA - SK Conducts Refresher Training to Enhance National ID Frontline Services

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The Philippine Statistics Authority Sultan Kudarat Provincial Office (PSA – SK) recently conducted a comprehensive two-day refresher training for its National ID frontline services.

The two-day training covered a wide range of topics, including: (1) Registration of Children below 5 years old; (2) Issuance of National ID in Paper; (3) Generation of Digital National ID; and (4) Updating of Demographic Information.

To ensure effective knowledge transfer and skill development, the training utilized a diverse range of strategies, including interactive lectures and practical hands-on exercises to ensure effective knowledge transfer and skill development. This multifaceted approach provided registration teams with ample opportunities to actively participate in discussions, ask clarifying questions, and share valuable best practices among colleagues.

The refresher training underscores the PSA's unwavering dedication to continuously enhancing the quality of its National ID frontline services. By equipping registration teams with the latest knowledge and skills, the PSA is striving to create a seamless and positive registration experience for all residents residing in Sultan Kudarat. The initiative reflects the agency's broader goal of fostering inclusivity and accessibility within the National ID System, thereby ensuring that every Filipino has access to essential services and benefits.

The PSA continues to play a crucial role in promoting the National ID System through implementing such initiatives into action, which contributes to the development of a more effective and efficient system that benefits all residents.





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National ID Office-based and Registration Team with OIC –CSS Marifi P. De Asis during the Refresher Training on National ID Frontline Services

Approved for Release:

MARIFI P. DE ASIS

(Supervising Statistical Specialist)
OIC - Chief Statistical Specialist
Philippine Statistics Authority
Sultan Kudarat Province

