



REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

Reference No. 20CRS00-04-1958

30 April 2020

PUBLIC ADVISORY

With the recommendation of the Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EID) extending the Enhanced Community Quarantine (ECQ) in high-risk administrative regions, and provinces, the general public is hereby informed that the Philippine Statistics Authority (PSA) shall adopt the following:

1. Civil Registration System (CRS) outlets located in areas identified to be on extended ECQ shall remain closed to the transacting public until 15 May 2020.
2. Meanwhile, CRS Outlets situated in areas classified under General Community Quarantine (GCQ) shall re-open and resume providing frontline services for the processing of PSA issued documents beginning 04 May 2020 subject to the GCQ rules from the Office of the President. Moreover, CRS Outlets in these areas shall also begin to accept applications for PSA-issued documents thru Batch Requests System (BREQS) filed at Local Government Units (LGUs) and SM Business Centers.
3. Clients are also encouraged to file their applications for PSA-issued documents online via <http://www.psaserbilis.com.ph>. Please note that processing and delivery of documents in certain areas under ECQ may take longer.
4. The following hotline numbers will continue to be available for inquiries and requests for assistance on civil registration matters via text messages from 8:00 a.m. to 5:00 p.m., from Monday to Friday.

09458406735 (Globe)

09561887129 (Globe)

09457041039 (Globe)

09666506928 (Globe)

09274228564 (Globe)

09997991873 (Smart)

The complete listing of CRS Outlets that shall start the resumption of its frontline services is attached.

Thank you for your understanding and continued cooperation.

CLAIRE DENNIS S. MAPA, Ph.D.

Undersecretary

National Statistician and Civil Registrar General

MLM/FSS/CAO



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**PSA CIVIL REGISTRY SYSTEM (CRS) OUTLETS THAT WILL RESUME ITS
 FRONTLINE SERVICES EFFECTIVE MAY 4, 2020**

LOCATION	
REGION I	REGION VIII
<ul style="list-style-type: none"> • San Fernando, La Union 	<ul style="list-style-type: none"> • Tacloban City, Leyte
<ul style="list-style-type: none"> • Laoag City, Ilocos Norte 	<ul style="list-style-type: none"> • Catbalogan City, Samar
<ul style="list-style-type: none"> • Vigan, Ilocos Sur 	REGION IX
REGION II	<ul style="list-style-type: none"> • Zamboanga City, Zamboanga del Sur
<ul style="list-style-type: none"> • Tuguegarao City, Cagayan 	<ul style="list-style-type: none"> • Dipolog City, Zamboanga del Norte
<ul style="list-style-type: none"> • Bayombong, Nueva Vizcaya 	REGION X
REGION IV-B	<ul style="list-style-type: none"> • Cagayan de Oro City, Misamis Oriental
<ul style="list-style-type: none"> • Calapan City, Oriental Mindoro 	<ul style="list-style-type: none"> • Ozamis City, Misamis Occidental
<ul style="list-style-type: none"> • Puerto Princesa, Palawan 	<ul style="list-style-type: none"> • Iligan City, Lanao del Norte
REGION V	REGION XI
<ul style="list-style-type: none"> • Legaspi City, Albay 	<ul style="list-style-type: none"> • General Santos City
<ul style="list-style-type: none"> • Naga, Camarines Sur 	BARMM
REGION VI	<ul style="list-style-type: none"> • Cotabato City
<ul style="list-style-type: none"> • Kalibo, Aklan 	REGION 13
REGION VII	<ul style="list-style-type: none"> • Butuan City, Agusan del Norte
<ul style="list-style-type: none"> • Dumaguete City, Negros Oriental 	<ul style="list-style-type: none"> • Surigao City, Surigao del Norte